

JOB POSTING

Job Title: Food Runner

Job Status: Permanent. Hours of work may vary based on business volumes

Start Wage: \$20.76 per hour to \$21.26 per hour (at 1yr.) plus gratuities & a comprehensive extended health benefits package

Summary of Position:

To deliver a refined West Coast dining experience inspired by seasonality, a sense of place, and thoughtful hospitality. Set within a waterfront city setting, the Food Runner engages guests with warmth, professionalism, and genuine care, creating memorable experiences through attentive and gracious service.

The Food Runner plays a key role in supporting seamless service by maintaining the flow, timing, and presentation of dishes from the kitchen to the dining room. This position requires awareness, efficiency, and composure, contributing to a polished, well-paced dining experience through attentive support of both guests and the service team.

Responsibilities:

- Support the highest level of guest satisfaction by assisting in the delivery of consistent, attentive, and polished service
- Expedite food from the kitchen and deliver dishes accurately and efficiently to the correct tables
- Communicate clearly and professionally with the culinary team to ensure accuracy, timing, and presentation of all dishes
- Coordinate closely with Servers and other Food Runners to ensure dishes are delivered smoothly and without disruption to service
- Maintain cleanliness and organization of tables and service areas, contributing to a refined and welcoming dining environment
- Read the dining room and anticipate where assistance is required, including food running, clearing tables, and replenishing service supplies
- Perform duties efficiently and with composure, adapting pace and priorities as business demands without compromising service standards
- Assist with general table maintenance and bussing as needed to support overall service flow
- Maintain extensive knowledge of Aura's menus, features, and culinary approach to accurately support guest inquiries
- Communicate respectfully and effectively with guests, supervisors, and colleagues, contributing to a cooperative and professional team environment
- Maintain awareness of Inn at Laurel Point facilities and local attractions to assist enquiring guests
- Uphold Aura and Inn at Laurel Point policies, standards, and procedures at all times

Job Requirements:

- Previous experience in food running, expediting, bussing, or serving within a full-service or upscale restaurant environment considered an asset
- Demonstrated commitment to a welcoming, guest-focused approach, supporting the guest experience through attentive and professional service support
- Demonstrated ability to work efficiently and remain composed in a fast-paced service environment
- Strong communication skills and professional interpersonal presence
- Positive, energetic, and team-oriented approach to service
- Genuine interest in food, hospitality, and the guest dining experience
- Valid FoodSafe Level 1 and Serving It Right certifications
- Physical ability to lift up to 30 lbs and meet the physical demands of service
- Flexible availability, including early mornings, evenings, weekends, and statutory holidays
- Alignment with and commitment to the Inn at Laurel Point's core values of **Excellence, Respect, Curiosity, and Stewardship**

Reports To: Outlets Manager, Director of Food and Beverage

Closing Date: Please submit your application as soon as possible as applications are reviewed daily

Apply Now! Please email your resume to careers@laurelpoint.com For more information, please visit our Careers page at www.laurelpoint.com/careers

What's in it for you?

- Competitive Wages
- A fun & friendly workplace culture that embraces diversity
- Cross-training opportunities to grow your skills
- Best staff meal in town and by the way, it's free!
- Complimentary parking on non-restricted days during the off-season
- Comprehensive benefits package
- Colleague of the month recognition program
- BBQs on our stunning Terrace patio, free themed year-end Gala to thank you
- Aura waterfront restaurant + patio staff discount – 50%
- Need a staycation? We've got you covered, after your 1-year work anniversary, enjoy a complimentary one night stay including breakfast for 2
- Friends & Family hotel discount (so you can show off your amazing workplace)
- Candidate referral bonus - \$500
- Industry discounts
- Workshops
- Cross-training opportunities
- Skill and advancement training programs
- Shower and locker facilities



Thank you for considering Inn at Laurel Point as your employer of choice!