



**Outstanding Workplace of the Year Award, Chamber of Commerce
Employer of the Year Award, Tourism Vancouver Island
Co-op Education Employer of the Year Award, Camosun College**

Are you interested in joining the leading culinary hotel in Victoria? We offer a fun work atmosphere that promotes creativity & career development, and boasts a team of energetic, passionate food & beverage and culinary professionals. If this sounds like you, we'd love to meet you!

Job Title: Food Runner

Job Status: Permanent. Hour of work per week will vary based on hotel occupancy

Signing Bonus of \$500 plus:

Wage: \$17.00 per hour plus gratuities plus a comprehensive extended health benefits package

Summary of Position:

To represent the Inn at Laurel Point in all guest interactions as an "Elegant, Pacific Rim Inspired waterfront inn where memories are created." The Food Runner is responsible for the overall cleanliness of the restaurant, the expediting of food and assisting the Servers.

Responsibilities:

- Clears tables of plates & glassware, maintains cleanliness of tables and creates a sense of luxury for guests whilst dining
 - Reads the room to see where assistance is required with clearing tables, running food and maintaining supplies such as napkins, cutlery and cups
 - Ensures the highest guest satisfaction by providing consistent excellence of service and giving genuine personal attention
 - Aims to serve tables and complete duties in the most time efficient manner without panic or complaint, changing 'gears' when business demands
 - Expedites food coming from the kitchen
 - Effectively communicates with culinary to ensure meals are being sent correctly
 - Effectively communicates with Servers and/or other Food Runners to ensure correct dishes are arriving to correct guests
 - Assists in other departments if required
 - Maintains knowledge of restaurant menus, including features, kitchen glossaries and technique to deliver accurate information to guests and self-educates and acquires knowledge about food and wine
 - Communicates effectively with guests, supervisors and co-workers using appropriate etiquette and language and works in cooperation and harmony with all colleagues, supervisors and other departments to execute duties and responsibilities with due diligence
 - Has good knowledge of Inn facilities and city attractions for the benefit of enquiring guests
 - Complies with the Inn at Laurel Point's policies and procedures
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Reports To: Director of Food & Beverage, Food & Beverage Manager, and Restaurant Manager

Qualifications:

- Previous food running, expediting, bussing, or serving experience an asset
- Must be energetic and enthusiastic
- Must be personable and professional
- Strong communication skills
- Team oriented
- Foodsafe Level 1 and Serving It Right certified
- Must be able to embrace the 4 core values of the Inn at Laurel Point: Excellence, Respect, Curiosity and Stewardship

Job Requirements:

- Flexible availability for shifts: will be scheduled for a combination of early morning shifts, day shifts, and late evening shifts
- Must be fully available to work weekdays, weekends and statutory holidays
- Must be able to lift up to 30lbs
- Must be legally permitted to work in Canada

Closing Date: Please submit your application as soon as possible as applications are reviewed daily

Apply Now! Please email your resume to careers@laurelpoint.com. For more information, please visit our Careers page at www.laurelpoint.com/careers.

What's in it for you?

- Competitive Wages
 - Comprehensive medical and extended health benefits package including dental, life insurance, critical illness insurance
 - Employer-sponsored RRSP contribution program
 - A fun & friendly workplace culture that embraces diversity
 - Cross-training opportunities to grow your skills
 - Best staff meal in town and by the way, it's free!
 - Complimentary parking on non-restricted days during the off-season
 - Colleague of the Month Recognition program
 - Summertime volleyball on Sticky Wicket rooftop, BBQs on our stunning Terrace patio, free themed year-end Gala to thank you
 - AURA waterfront restaurant +patio staff discount – 50%
 - Need a staycation? We've got you covered, after your 1-year work anniversary, enjoy a complimentary one night stay including breakfast for 2
 - Friends & Family hotel discount (*so you can show off your amazing workplace*)
 - Candidate referral bonus - \$300
 - Industry discounts
 - Workshops
 - Skill and advancement training programs
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Inn at
Laurel Point

Job Posting

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- Shower and locker facilities

Thank you for considering Inn at Laurel Point!
